



Helping Neighbours with Disability in an Emergency



COMMUNICATION

- Establish how you will communicate with your neighbour in an emergency. (eg. telephone, text, visual signal, visit)
- How does your neighbour like to communicate?
- Do you need to use a Non-Verbal Communicator tool?
- Who does your neighbour need to contact in an emergency?

EVACUATION

- What is the best evacuation method taking into account the person's mobility limitations?
- Where are these aids located?
- Where will your neighbour evacuate to as an identified safe place in their plan?
- Where is their emergency Go pack?
- Does your neighbour need to inform support people of their evacuation?
- Is your neighbour wearing the appropriate clothing?
- Does your neighbour need special food?

EMERGENCY PLAN

- Has your neighbour shown you their emergency plan and how you can help?
- How can you help your neighbour execute their plan? (i.e. transport)
- How will your neighbour evacuate - do they need transportation?
- Where is a safe place for your neighbour to go?
- Has their emergency plan been updated?

WHAT DOES YOUR NEIGHBOUR NEED TO TAKE

- An emergency kit/bag
- Assistive Equipment
- Medications
- Animals - leads, food, toys
- Something that makes the person calm (eg. sensory equipment)

TO HELP YOU

- Learn about your neighbour's disability
- Offer reassurance and comfort as the person may be stressed or have anxiety
- Be prepared to offer emotional support as well as physical assistance
- Understand personal boundaries

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